

## **HYBRID MEETING TERMS AHOLD DELHAIZE**

Koninklijke Ahold Delhaize N.V. may accommodate Shareholders to participate in General Meetings virtually through electronic means without the need to physically attend the respective General Meeting. The possibility to virtually attend a General Meeting may be provided as an alternative to attend the General Meeting in person. Pursuant to article 29.7 of the Company's articles of association, participating virtually in a General Meeting is subject to these Hybrid Meeting Terms.

Capitalised terms have the meaning as set out in the Annex to these Hybrid Meeting Terms.

### **1 INTRODUCTION**

- 1.1** These Hybrid Meeting Terms are applicable in the event of a Hybrid General Meeting and to Shareholders who wish to virtually attend and vote in the Hybrid General Meeting via the Online Platform, unless the context requires otherwise.
- 1.2** Shareholders will be provided with the opportunity to remotely follow (watch and/or listen) the Hybrid General Meeting and vote electronically during the Hybrid General Meeting. The Hybrid General Meeting shall be treated as having commenced upon the opening of the General Meeting by the Chair of the Meeting.
- 1.3** Shareholders may attend the Hybrid General Meeting via the Online Platform. The Online Platform will be provided by the Online Platform Providers. Shareholders must identify themselves electronically through a secured access protocol on the Online Platform to enter the virtual part of the Hybrid General Meeting. In addition to the provisions laid down in these Hybrid Meeting Terms, the Terms and Conditions of the Online Platform Providers also apply to the attendance and voting at the Hybrid General Meeting via the Online Platform.
- 1.4** Further instructions on the participation in the Hybrid General Meeting will be included in the convocation.
- 1.5** The convocation of a General Meeting will provide whether or not such General Meeting will be held in the form of a Hybrid General Meeting. If so announced Shareholders may either attend the Hybrid general Meeting in person, or they may attend via the Online Platform. The instructions for registration to attend in person or via the Online Platform will be included in the convocation of the meeting. The convocation of a General Meeting may also provide that the General Meeting will be held in the form of a Hybrid General Meeting if so decided and announced by the Management Board after the date of convocation of the General Meeting.
- 1.6** After convocation of the Hybrid General Meeting, the Management Board may, at its own discretion, change the meeting to a physical only meeting, change the order of the meeting and change or restrict the electronic facilities for the meeting. Such changes will be communicated on the Company's website ([www.aholddelhaize.com](http://www.aholddelhaize.com)).

### **2 TECHNOLOGY**

- 2.1** To the extent reasonably possible, the Company shall use its best efforts to put the technical infrastructure in place necessary for virtual participation in a Hybrid Meeting for Shareholders, with compatible devices. The Company will make use of Online Platform Providers for providing the technical infrastructure required for conduction virtual meetings, which Online Platform Providers are all reputable third parties.

- 2.2** Shareholders should, in advance of the meeting, test their connection and ensure that they have access to the Online Platform. The Company will ensure the implementation of the technical infrastructure for the Online Platform in a timely fashion in order to allow Shareholders to test the foregoing. The Company will take all reasonable efforts to make sure that a technical support line is available for Shareholders during the Hybrid General Meeting and for pre-meeting testing access.
- 2.3** There are certain risks for Shareholders who attend the Hybrid General Meeting via the Online Platform. These risks include, among other things, any failure or deficiency in virtual meeting equipment, software, network infrastructure, servers, internet or telephone connectivity, video or voice equipment, whether or not caused by an information security incident (which includes any unauthorised use, hacking, a denial of service attack, a denial of access, any failure or intrusion resulting from the theft or unlawful interception of a password or network access code and any other cyber-attack) or caused by any type of mechanical failure such as any electrical power outage during the Hybrid General Meeting. The failure of technology can happen both on the side of the Company (and/or the Online Platform Provider) or with the Shareholder attending the Hybrid Meeting virtually. If a Shareholder wishes to avoid such risks, he or she should attend the Hybrid General Meeting in person (if a physical meeting is being held) or by providing a proxy or voting instructions prior to the meeting. If any of these risks prevent a Shareholder from following the meeting or voting electronically during (any part of) the Hybrid General Meeting, then this will be for the risk and account of such Shareholder. The inability of one or more Shareholders to follow the Hybrid General Meeting or vote electronically during (any part of) the Hybrid General Meeting does not affect the validity of the Hybrid General Meeting or any business conducted at such meeting.
- 2.4** If it appears to the Chair of the Meeting that the Online Platform does no longer allow Shareholders to follow the meeting or vote electronically during (any part of) the Hybrid General Meeting, then the Chair of the Meeting may, at its own discretion, suspend or cancel the meeting, change the order of the meeting or proceed with the meeting without the possibility for some or all of the Shareholders who attend the Hybrid General Meeting via the Online Platform to follow the meeting and/or vote electronically during (any part of) the Hybrid General Meeting. The Chair of the Meeting shall communicate this decision to the Shareholders who attend the Hybrid General Meeting in person and to the extent reasonably possible to the Shareholders who attend the Hybrid General Meeting via the Online Platform.
- 2.5** If the Chair of the Meeting suspends or cancels the Hybrid General Meeting, then all business conducted up to the point of the suspension or cancellation will be valid. A suspended Hybrid General Meeting may be continued as a physical General Meeting only or as a Hybrid General Meeting, in such manner as determined by the Chair of the Meeting and irrespective of the form in which the Hybrid General Meeting initially commenced. Shareholders who have given a proxy or voting instruction must be aware that such proxy or voting instruction will not be valid for the newly convened General Meeting.

### **3 SHAREHOLDERS' RIGHTS**

- 3.1** Shareholders who have registered for participation of the Hybrid General Meeting via the Online Platform will be able to follow the meeting and vote electronically, provided that, in accordance with the instructions provided by the Company and as included in the convocation of the meeting, (i) they timely registered for participation in the Hybrid General Meeting via the Online Platform, and (ii) they timely logged-in on the Online Platform.

- 3.2** Shareholders who attend the Hybrid General Meeting via the Online Platform may have the opportunity to speak or submit questions during the Hybrid General Meeting, provided they have timely registered in accordance with article 3.1 and have otherwise followed the instructions allowing them to submit questions, as included in the convocation of the meeting.
- 3.3** A Shareholder's access to the Online Platform will be cancelled if such Shareholder registered himself or herself to attend the Hybrid General Meeting via the Online Platform, but he or she, or his or her proxy attends such meeting in person.
- 3.4** Shareholders who are timely logged-in via the Online Platform prior to the start of the Hybrid General Meeting (i) shall be deemed to attend such meeting in person, (ii) shall be counted in for calculating how many Shareholders are present or represented at such meeting and which percentage of the issued and outstanding Share capital of the Company is present or represented at such meeting, (iii) shall be able to follow the meeting, (iv) shall be entitled to vote electronically, (v) shall be entitled to speak and submit questions at such Hybrid General Meeting, provided they have followed the instructions as set out in the convocation of the meeting. Shareholders who are not timely logged-in via the Online Platform prior to the start of the Hybrid General Meeting will not be counted as if they were attending such meeting and will only be able to follow the Hybrid General Meeting. The names of Shareholders who are registered as attendants of the Hybrid General Meeting via the Online Platform will be included in the registration list of Shareholders attending the Hybrid General Meeting in person or by proxy.
- 3.5** Any log-off by a Shareholder before the end of the Hybrid General Meeting will not affect the calculation of the quantum of Shareholders present or represented at the Hybrid General Meeting. In case of any early log-off by a Shareholder from the Online Platform, the session of the Shareholder will expire. In such event the Shareholder will be allowed to log in again and to re-join the Hybrid General Meeting via the Online Platform. To the extent such Shareholder was timely logged in via the Online Platform prior to the start of the Hybrid General Meeting, such Shareholder will be able to continue to follow the meeting and exercise its voting rights electronically during the remaining part of the Hybrid General Meeting. In all other circumstances such Shareholder will only be able to follow the meeting.
- 3.6** Without prejudice to article 3.4, Shareholders will be able to cast their vote electronically between the moment the Chair of the Meeting opens the polls on a voting agenda item after the deliberations on that item have taken place and the moment that the Chair of the Meeting closes the polls during the Hybrid General Meeting. The Chair of the Meeting may also at the beginning of each Hybrid General Meeting at his or her sole discretion decide that the polls for one or more voting agenda items will be open between the commencement of the Hybrid General Meeting and the closure of voting as announced by the Chair of the Meeting during the Hybrid General Meeting. The polls will not be open prior to the start of the Hybrid General Meeting.
- 3.7** Split voting by Shareholders on a shareholding that is held in one securities account is not supported by the Online Platform and is therefore not possible during the Hybrid General Meeting.
- 3.8** The finding by the Chair of the Meeting after the closing of the poll or polls on the outcome of a vote by the General Meeting is decisive. The Chair of the Meeting may inform the Shareholders of the results of such voting item(s) after the closing of that poll or polls or at the close of the Hybrid General Meeting.

**3.9** Each Shareholder may request the Company to send him or her a confirmation of receipt of his or her votes cast through the Online Platform during the Hybrid General Meeting.

**3.10** The voting results of the Hybrid General Meeting will be published at the Company's website.

#### **4 AMENDMENTS TO THE HYBRID MEETING TERMS**

**4.1** The Management Board is authorised to adopt, revoke and amend these Hybrid Meeting Terms at any time which will become effective immediately upon posting on the Company's website ([www.aholddelhaize.com](http://www.aholddelhaize.com)), unless decided otherwise.

For any questions about these Hybrid Meeting Terms, please contact Ahold Delhaize's Company Secretary department via email [company.secretary@aholddelhaize.com](mailto:company.secretary@aholddelhaize.com).

These Hybrid Meeting Terms were last updated in March 2022.

## Annex - Definitions

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| <b>Chair of the Meeting</b>                                  | means the chair of the General Meeting  |
| <b>Company</b>   | Koninklijke Ahold Delhaize N.V.   |
| <b>General Meeting</b>                                       | means the corporate body that consists of Shareholders with voting rights and all other persons with voting rights / the meeting of the Company in which Shareholders and all other persons with meeting rights assemble  |
| <b>Hybrid General Meeting</b>                                | means a General Meeting held and conducted at a particular physical place and in which Shareholders are also able to follow (watch, listen or otherwise) the Hybrid General Meeting and vote electronically during the Hybrid General Meeting via the Online Platform while the General Meeting is held   |
| <b>Hybrid Meeting Terms</b>                                  | means these terms and conditions for Hybrid General Meetings  |
| <b>Management Board</b>                                      | means the management board of the Company   |
| <b>Online Platform</b>                                       | means the online platform provided by the Online Platform Providers through which the Shareholders are able to attend the virtual part of, and vote and submit questions electronically at, the Hybrid General Meeting  |
| <b>Online Platform Providers</b>                             | means Computershare Netherlands B.V., a private company with limited liability governed by Dutch law, ABN AMRO Bank N.V., a public limited liability company governed by Dutch law, Lumi Technologies B.V., a private company with limited liability governed by Dutch law, and/or Barco B.V., a private company with limited liability governed by Dutch law (or any of the subsidiary companies of these companies) |
| <b>Shareholders</b>  | means holders of one or more Shares or holders of a right of usufruct or a right of pledge to one or more Shares, provided that each such holder has meeting rights and in respect of casting a vote, that he or she also has the voting rights attached to such Shares   |
| <b>Shares</b>  | means one or more shares in the share capital of the Company  |
| <b>Terms and Conditions of the Online Platform Providers</b> | means the terms and conditions for the use of the Online Platform as they will read from time to time   |